

## Follow-Up on Testing Code Advocacy



Dear Colleagues,

I am following up on my March 26 email regarding the current situation with changes to the neuropsychological and psychological testing codes that went into effect at the beginning of the year.

We know that neuropsychologists are especially feeling the challenges and ramifications of payers' delays in appropriately implementing the new codes. I want to make sure that all psychologists, in particular members of APA's Division 40, see this information and know that APA is actively addressing the situation (in partnership with APA Services Inc, our new c-6 advocacy organization).

Our team of attorneys and coding experts is fighting for you to receive proper payment for your services. We are proactively contacting payers to help educate them on applying the new testing codes correctly to pay psychologists.

We have already had success in several situations with commercial insurance, Medicaid, and Medicare. If a payer won't address our concerns, we have several strong legal and regulatory options we can raise, such as state prompt payment laws.

### **Help us collect data to use with payers.**

Having up-to-date information on coding and reimbursement issues from neuropsychologists is key to helping us advocate with the commercial insurers,

Medicaid, and Medicare. We created a survey to gather this information. **If you have not yet seen or taken this survey please complete it by clicking on [this link](#)**. Make sure your voice is heard! The survey closes on April 16.

APA has [online](#) resources for psychologists about the new testing codes, including [crosswalks](#) comparing old and new codes, [FAQs](#), and recorded [webinars](#). In our 2018 webinars, we cautioned members about the potential reimbursement delays in early 2019. Our current understanding is that some Medicare MACs (i.e. regional Medicare payers) are working well, but a couple are having difficulties with the testing codes. We have heard about problems with 15 states' Medicaid plans and several commercial payers. Reports across the country indicate that many commercial insurers are starting to process and pay claims, but there are inconsistencies in some situations such as test administration and scoring by technicians.

We recognize how frustrating it can be to have difficulties with coding and proper payment for neuropsychological testing. We truly appreciate your assistance in completing our survey, which will help determine our next advocacy steps. Please feel free to share this information with your colleagues.

Cordially,



Jared L. Skillings, PhD, ABPP  
Chief of Professional Practice

[TAKE THE SURVEY](#)





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